

This letter is to give you information only.
No action is needed on your part.

Beneficiary Notification Letter

A Team of Health Care Providers is Working Together to Give You the Best Care

Hello,

This letter is from the Centers for Medicare & Medicaid Services (CMS), letting you know about an exciting Medicare program that your health care provider is participating in.

Your health care provider, **Joint Implant Surgeons of Florida** has decided to take part in the Bundled Payments for Care Improvement Advanced Model (BPCI Advanced).

This doesn't change anything about your Medicare coverage, benefits, or rights and you have no actions to complete. This letter is to inform you of your provider's participation in this program, and to help answer any questions you may have.

What is BPCI Advanced?

BPCI Advanced is a payment program that CMS is testing to encourage doctors and hospitals to work better together. The goal is to get you higher quality and more affordable health care that supports you after your hospital stay or outpatient procedure and through your recovery.

What does BPCI Advanced mean for You?

Your Medicare coverage, benefits, and rights do not change because your health care provider is part of BPCI Advanced.

You still have the right to:

- Access Medically Necessary Services covered by Medicare
- Choose which hospital, doctor, or other health care provider you see to provide those services, whether they are part of BPCI Advanced or not.
- Appeal claim decisions

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How can you give feedback about your health care?

You may be asked to take part in a survey from Medicare to ask for your opinion about the services and care you received from Joint Implant Surgeons of Florida

You can decide whether or not you want to take the survey. If you do take the survey, the answers you provide will be used to help make the care of Medicare patients better.

Where can you learn more?

You can visit Medicare.gov or call **1-800-MEDICARE (1-800-633-4227)**.

TTY users can call 1-877-486-2048.









To report a Medicare-related concern or complaint, call 1-800-MEDICARE (1-800-633-4227).

What to Expect When Recovering

With Luna, the Leader in At-Home Outpatient PT



Benefits of using Luna

-  45 - 55 minutes of care with licensed PT
-  7 days a week, 6:30am - 8:30pm
-  Same copay as a clinic
-  Same PT throughout your care plan
-  Convenient care in your home
-  2 hour acceptance response time for case managers
-  Dedicated account management for patient updates
-  No need for your physician to certify you as homebound

How do I make my home safe for my recovery?



Remove trip hazards, such as rugs or electrical cords



Arrange pet care to reduce the risk of falling



Ensure you have railings to support yourself when navigating stairs.



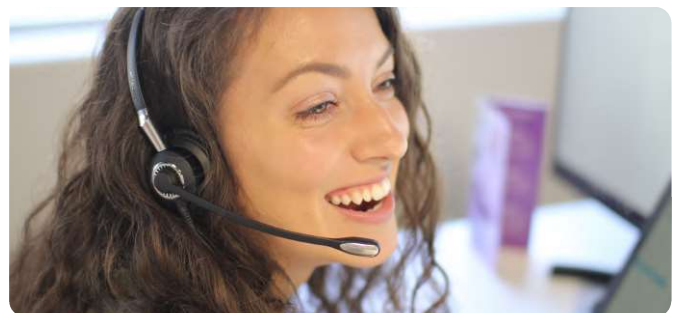
Consider having a caregiver to help you navigate stairs or other fall hazards

What to expect with your care at Luna

1. Please call (888) 589-4011 to schedule your therapy as soon as possible. Have the following information ready:

- Your preferred timing for therapist in your home
- Your address
- Your insurance card
- Your physician/surgeon's name

2. Our Concierge team will arrange an appointment with your therapist. If your surgeon has recommended that your treatment plan start within a certain time frame after your surgery, please be assured that we are making this a priority. However, please note that it may take up to 48 hours to finalize the pairing with your therapist. Rest assured, we are actively working on it!



3. Please ensure our Concierge books you within your surgeon's requested time frame to start care. Research shows that the faster you start your post recovery rehab, the better you'll do!

4. We will do benefits verification. You'll know your copay (if any) before we arrive. We offer an affordable self pay rate in the instance we don't take your insurance.

5. A hassle free way to get the most out of your physical therapy. Our patients get great results and Love Luna!

Common questions/concerns after surgery for your PT

It's important to note that the specific questions and answers will vary depending on the type of surgery performed and individual needs and concerns of the patient. Be sure to seek advice from your surgeon for any concerns or questions regarding your surgery.

How long will it take to recover?

Recovery time can vary depending on the type of surgery and individual factors such as age and overall health. Your surgeon will provide you with a timeline for your recovery and any limitations you may have during that time.

When will the swelling resolve?

Swelling is common after surgery and can take some time to resolve. Your physical therapist can give you an estimate of when you can expect the swelling to go down based on your specific case, as well as provide strategies to reduce the swelling.

What should I do if I have complications after orthopedic surgery?

If you have any unusual symptoms or complications after surgery, it's important to contact your surgeon immediately. They can provide guidance on whether you need to seek medical attention and can help manage any potential complications.

When will I be able to go back to work?

The timing for returning to work depends on the type and extent of surgery, as well as the physical demands of the job. Your surgeon can provide guidance on when it's safe to return to work and any accommodations or restrictions that may be necessary.

What should I do if I have unusual symptoms?

If you are experiencing severe pain, fever, or any other symptoms that concern you, it is best to contact your surgeon for advice on what to do next.

How do I know if my surgery incision is infected?

If you notice any signs of infection, such as redness, swelling, or pus around your wound, it is important to contact your healthcare provider immediately.

What kind of activities can I do during recovery?

In general, it's important to avoid activities that put stress on the surgical site. Your physical therapist will work with you to gradually increase activity levels as appropriate.

How much pain will I be in?

It is common to experience some pain after orthopedic surgery, but it is important to monitor your pain and report any changes or concerns to your healthcare provider.